

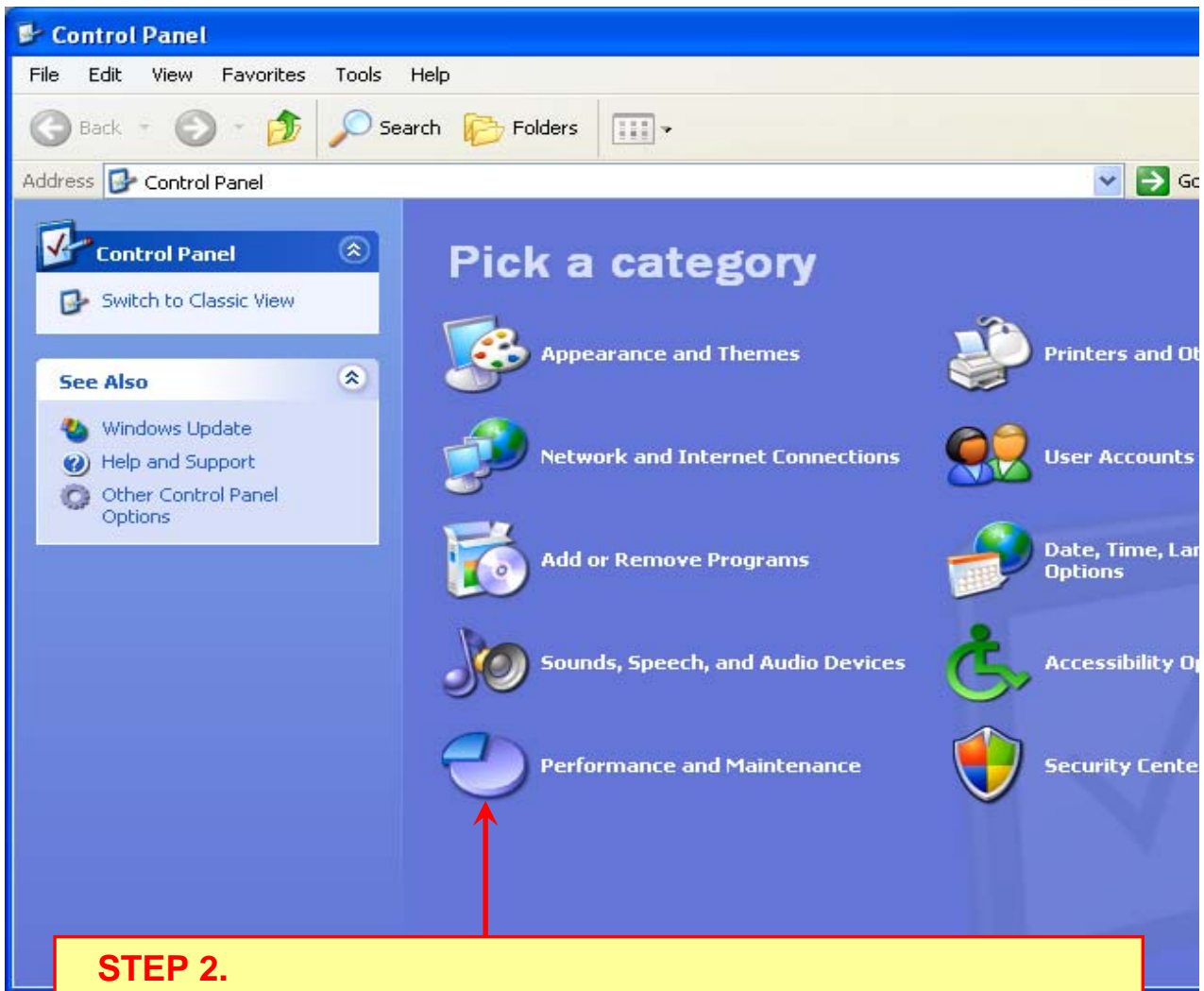
PREPARING YOUR COMPUTER FOR THE LOGO FLASH TOOL

Windows XP

Background: On startup, Windows XP, captures (*or takes ownership of*) your computer communication (**com**) ports. To allow the [Hero Logo Flash](#) tool to work, you will need to do the following before attempting to copy your logo to the TH200 Hero receipt printer. You should also ensure you have sufficient access rights. This is a generic manual that suits most Windows XP installations. This procedure is only valid for serial receipt printers - that is, printers connected to [COM1](#), [COM2](#), [COM3](#) etc. This procedure is not applicable for receipt printers connected to [LPT](#) ports.

STEP 1. From your Windows XP desktop.....
Click on '**START**' >> then click on >> '**CONTROL PANEL**'

You should now see following 'Control Panel' screen. If your screen looks completely different, you may need to switch from the "classic view" to "category view" via the "view" selection in the left margin of your control panel...

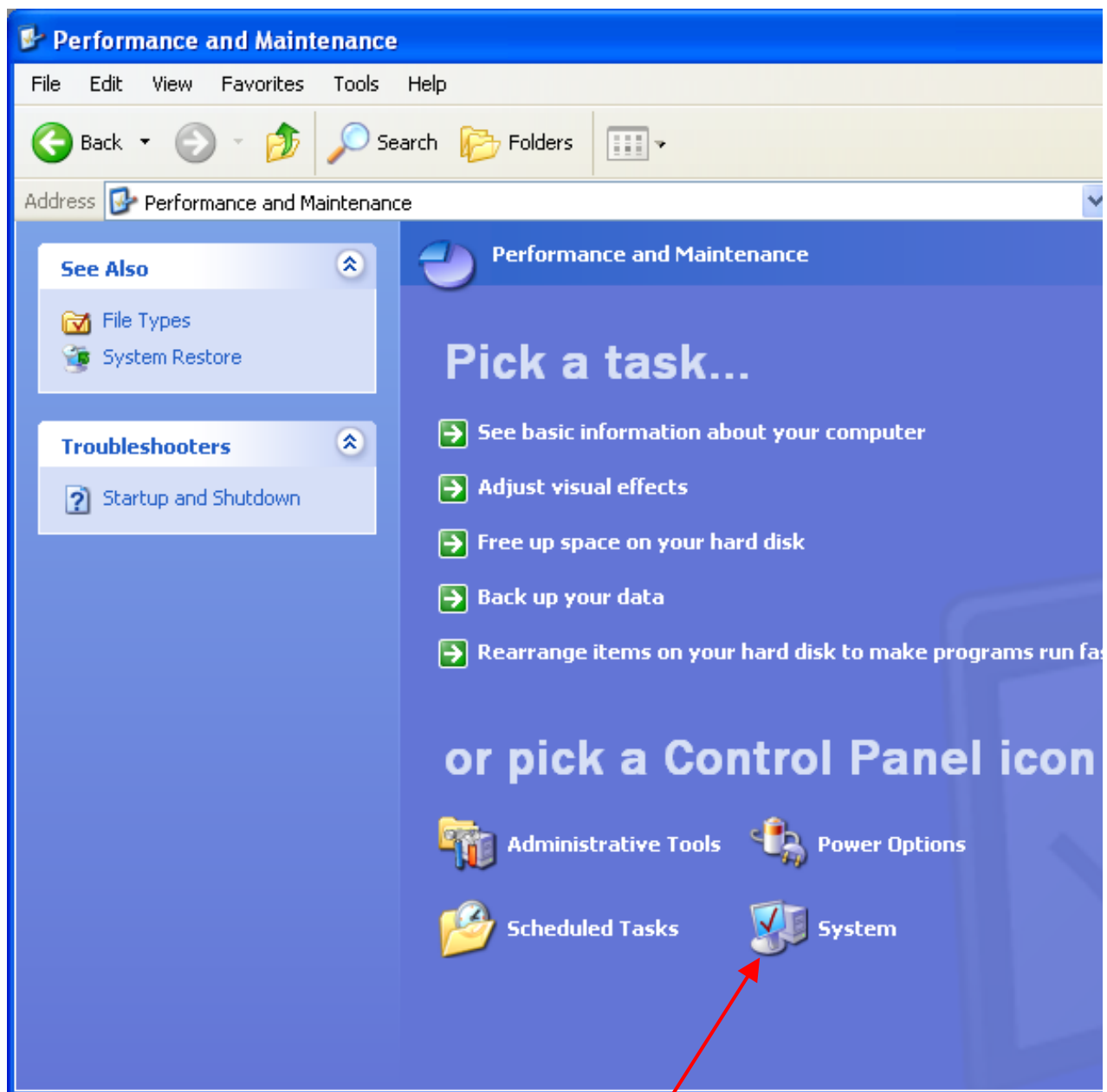


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STEP 3.

Click on **SYSTEM**



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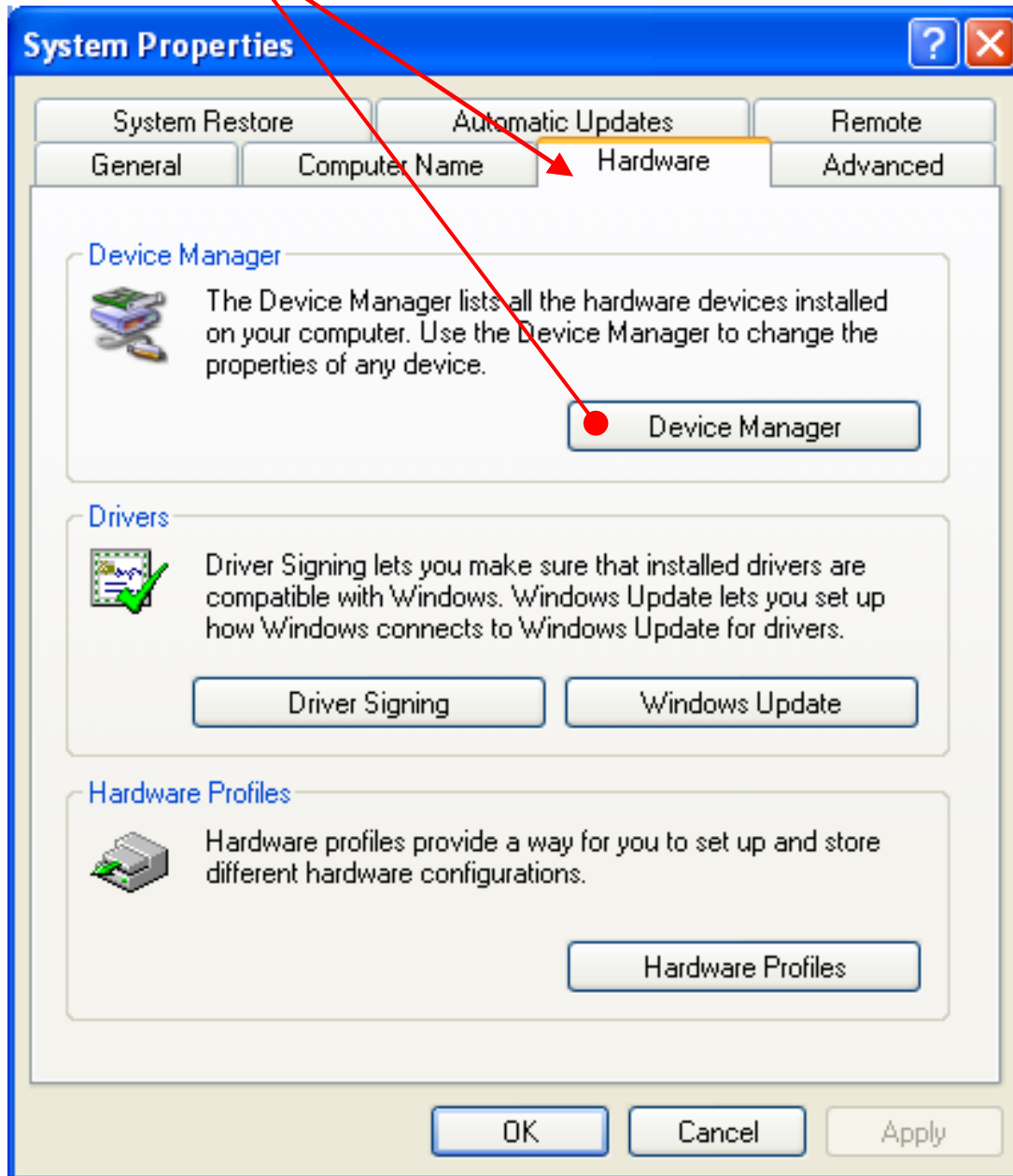
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STEP 4.

Click on **“HARDWARE”** tab

THEN click on **“DEVICE MANAGER”** button

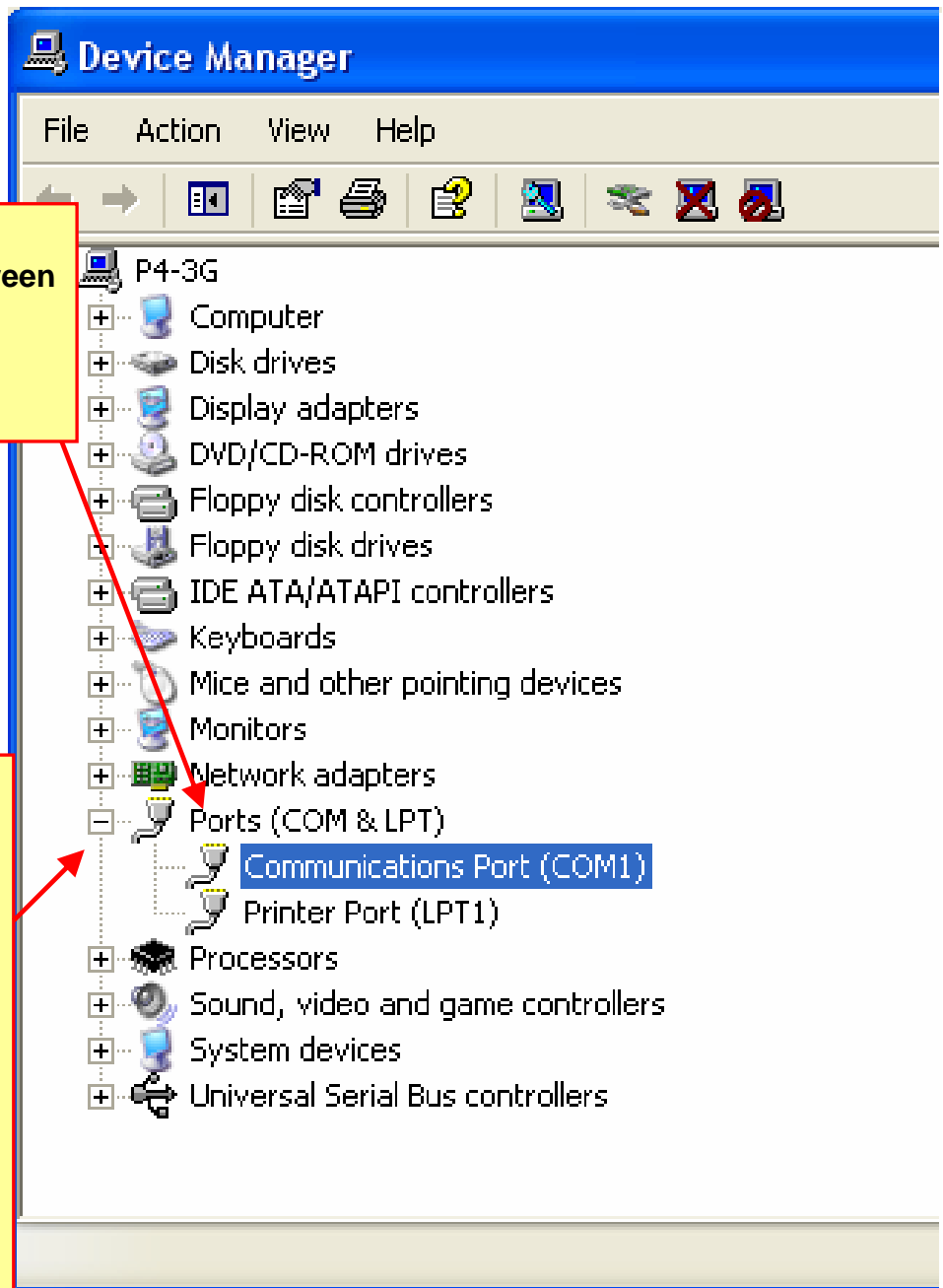


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STEP 5.

In the Device Manager Screen locate...

“Ports (COM & LPT)”

STEP 6.

Expand this selection

by clicking on the 

Note: For the next step, you will need to know which com port your printer is connected to. (COM1, COM2...etc.)

You can check this in the ‘ports’ tab in the properties of the generic text printer driver.



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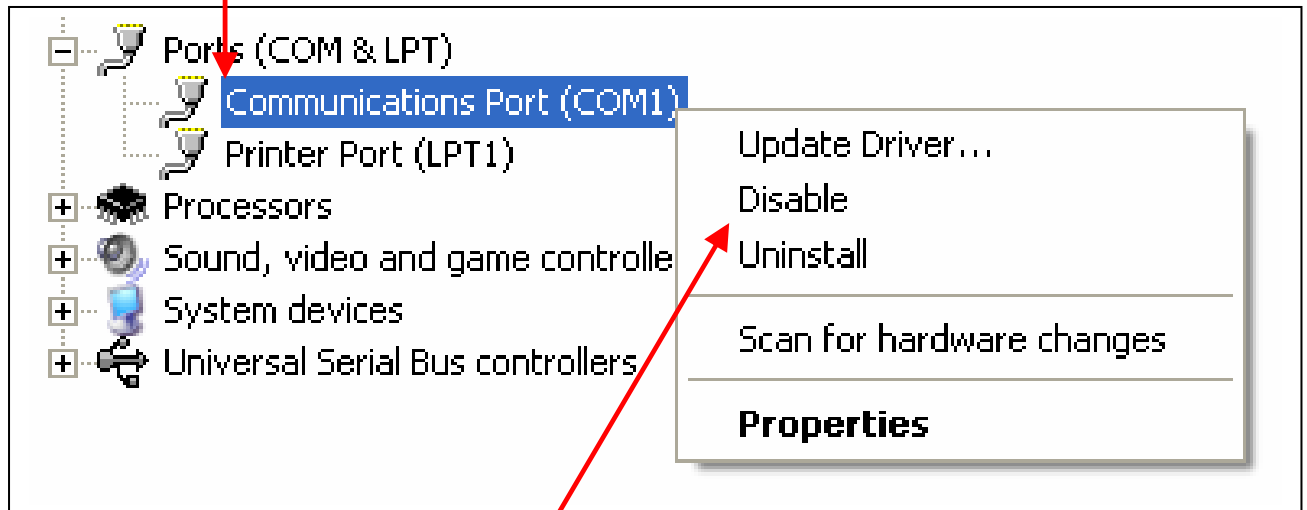


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STEP 7.

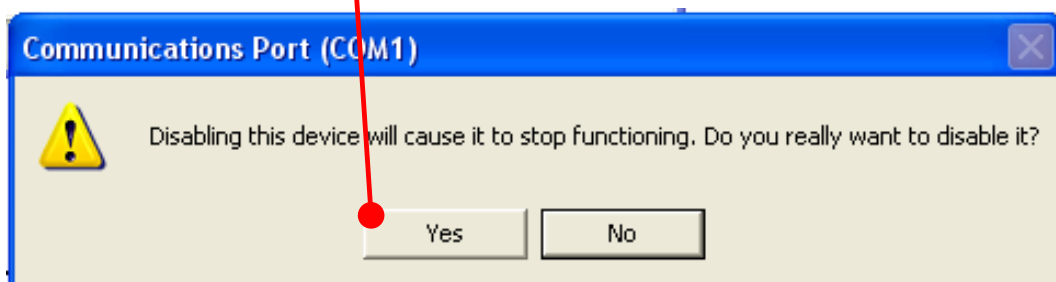
RIGHT CLICK the **COM Port** you are using....



STEP 8.

Click **“Disable”** from the dropdown above and then...

Answer **“YES”** to the **POPUP WARNING** below



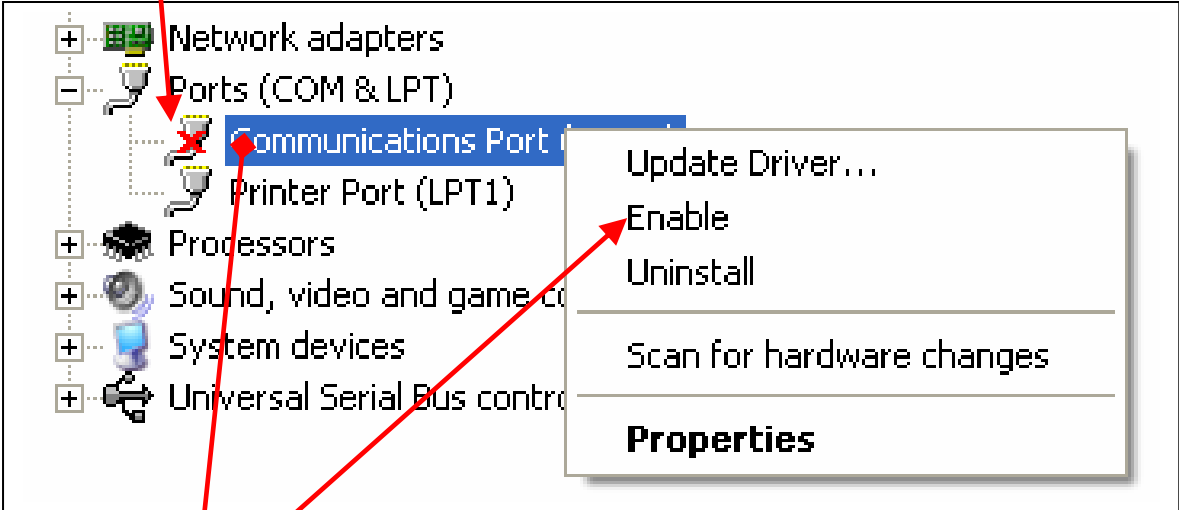
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STEP 9. A **RED CROSS X** will appear on the **PORT**. It is now disabled. You will now need to simply repeat the same process to “**ENABLE**” the port again.....



FINAL STEP **RIGHT CLICK** the COM Port again and the dropdown will appear....
Click “**Enable**” from the dropdown.
The **RED CROSS** should then disappear

Close down all Windows and exit. You are now ready to install your new logo.

Refer

INSTALLING YOUR LOGO FILE INTO YOUR HERO TH200 RECEIPT PRINTER



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INSTALLING YOUR LOGO FILE INTO YOUR HERO TH200 RECEIPT PRINTER

1. You will need to save and rename **logo.dat** to **logo.exe**

You will also need to save the attached file "mylogo.bmp" to your documents folder or somewhere you can readily access this file

2. Locate the **logo.exe** file (the one you renamed) and double click on this file to launch the application. The following box will appear. Fig 1.0

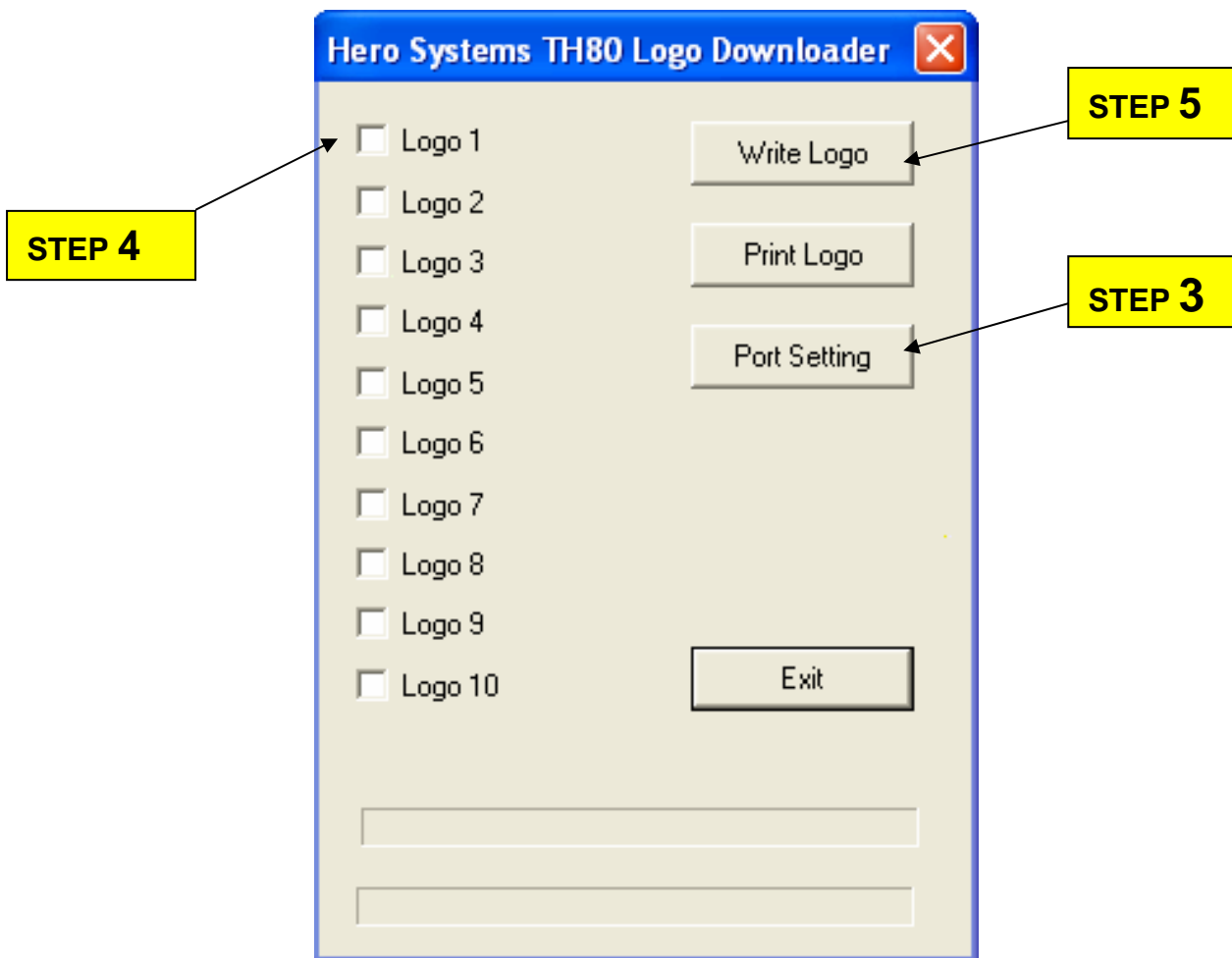


Fig 1.0

Refer to figure 1.0 above and complete
STEPS 3, 4 & 5



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STEP 3 Click on **“Port Settings”**

SET **PORT TO COM1 or COM2**

Usually COM1 - Depending on your local setup – Try COM1 first

SET **SPEED TO 9600**

SET **PARITY TO NONE**

SET **DATA BITS TO 8**

SET **STOP BITS TO 1**

FINALLY UNTICK “Flow Control”

STEP 4 Click on **“Logo 1”**

A Browse Window will appear.

Locate and select the file **“mylogo.bmp”**

The file name should now be selected as LOGO 1.

STEP 5 Click on **“Write Logo”**

A blue progress bar should appear to indicate that the logo image is being stored in the memory of the HERO TH200. When this is finished – EXIT this software.

TO PERFORM A TEST PRINT and VERIFY YOUR LOGO

- Click on **“START >> PRINTERS AND FAXES”**
- LOCATE the **“GENERIC TEXT (or receipt) PRINTER”**
- **Right Click** on the **“GENERIC TEXT PRINTER”**
- Click on **“PROPERTIES”** in the dropdown list
- Click on the **“GENERAL”** tab.
- Click on **“Print Test Page”** button

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